

# Frank Chapman Centre

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## Re Replacement of security lighting system, upstairs main building

It gives me pleasure to thank you for your prompt attention in dealing with our request for an urgent replacement of the security lighting system upstairs in the main building at FCC.

Every member of staff from your department who dealt with our request, and both of the men from the contracted company, were thorough and efficient. We were especially impressed with the commitment and dedication of the contractors. They worked extremely long hours to complete the job and they paid great attention to detail when installing the new system. We greatly appreciated their standard of cleaning up afterwards too!

The problem of the outdated security lighting system has now been resolved satisfactorily, which is reassuring to all Centre staff that may be on duty during a power failure. Any visiting groups who are unfortunate to be resident during a power failure will also appreciate, and benefit from, the work that was carried out.

Please would you pass on my personal thanks and praise to the contractors.

Yours sincerely

Carol M Bamber  
Head of Centre

